

WELCOME TO EINDHOVEN AIRPORT

To ensure that everyone's time at Eindhoven Airport is as pleasant as possible, the following house rules apply as part of the Airport Regulations of Eindhoven Airport:

- When at the airport, it is forbidden for anyone to act in a manner that is upsetting to users of the airport. Misbehaviour includes: harassing individuals, fighting, participating in unlawful assemblies, unnecessary pushing forward and giving rise to disorderliness through challenging behaviour. If Eindhoven Airport N.V. is of the opinion that aggressive and/or threatening behaviour or any other form of behaviour that causes a nuisance is the case, the behaviour in question will be reported to the Royal Netherlands Military Constabulary (*Koninklijke Marechaussee*).
- All individuals are required to act in accordance with the content of communications (boards, flyers and displays, etc.) issued by Eindhoven Airport N.V.
- All instructions issued by or on behalf of Eindhoven Airport N.V. must be observed.
- It is forbidden to drink alcohol outside the catering areas indicated for this purpose. It is also forbidden to use drugs.
- It is forbidden to be under the influence of drink or drugs at the airport; this includes the catering areas.
- Smoking, which is also understood to include the use of electronic cigarettes, is only permitted in the areas designated for this purpose (a smoking area, for example).
- It is forbidden to be on the airport site, or a part of the airport site, at a time when it is obviously closed or not accessible.
- It is forbidden to leave luggage unattended.
- It is forbidden to cause nuisance, danger, contamination or damage in any manner whatsoever.
- It is forbidden to lie or sleep in the public part of the airport.
- It is forbidden to misuse facilities at a time when they are not available for use or in a manner other than that for which they are intended.
- It is forbidden to misuse emergency exits or to block doors, hallways, traffic lanes or fire-fighting equipment.
- When at the airport, it is forbidden for anyone to be in the possession of animals, substances and/or objects that cause, or could cause, a nuisance, danger, contamination, a disturbance of the peace or damage.

- It is forbidden to roller skate, skate, skateboard and/or ride a scooter, moped or bicycle.
- It is not permitted to photograph and/or film on the grounds or in the buildings at Eindhoven Airport without the written permission of the Eindhoven Airport N.V..
- It is forbidden to beg on the airport site. It is also forbidden to take collections without the written permission of Eindhoven Airport N.V. .
- We monitor security for your safety and our own. This includes the use of cameras.
- Each individual is required to be in a position to prove his/her identity by producing legally valid proof of identity.
- Eindhoven Airport N.V. will not, in any way whatsoever, assume liability for theft, loss, destruction or damage of any nature at all, except where serious shortcomings on its part are found to be the case.
- Lost-and-found items will be stored at the information desk in the Terminal for three months.
- If you have a complaint, please submit it via the website of Eindhoven Airport.
www.eindhovenairport.nl.

Eindhoven Airport N.V., September 2017