

Privacy Statement Eindhoven Airport N.V.

Parking

Eindhoven Airport N.V. ('Eindhoven Airport') attaches great value to protecting your privacy. In this privacy statement we explain how we treat the personal data that we process when providing parking services. This privacy statement applies only to visitors using the official car parks of Eindhoven Airport.

Do you park at Eindhoven Airport because you work at the airport and do you want to know what personal data we process of you? Please contact your employer from whom we have received your data.

Which personal data do we process?

There are a number of ways to use a parking space at Eindhoven Airport. You can reserve a parking space via the website or via an intermediary. You can also drive into a car park without making a reservation.

Do you use Eindhoven Airport's parking services? In that case, a photograph of your license plate may be taken when you enter with your vehicle. We save the license plate and also register your entry and departure times.

If you opt to park without making a reservation, you can take a ticket or use a credit card. If you drive in with a bank card or credit card, Eindhoven Airport will save an anonymised version of card number.

If you reserve a parking space at Eindhoven Airport, the following details will be registered in any event:

- Contact information: first name, last name and e-mail address.
- License plate or access code (depending on whether you want to drive in with your license plate or an access code).
- Information about your reservation: booking or reservation number and reservation period.

If you use Easy Valet (valet parking), we will also register the flight information (arrival date, arrival time, departure date, departure time and flight number(s)) and the make, model and colour of your car. Furthermore, we may take photographs of your car if you use valet parking. If someone other than yourself comes to pick up the car, we will also register his or her contact details.

In case you create a parking account, your username and password will be processed. This login module will give you an overview your reservation details.

Moreover, camera footage is recorded of Eindhoven Airport's parking spaces and surroundings. More information about this footage can be found in our general privacy statement under the subject camera security which can be consulted via [the privacy page at our website](#).

Why do we process your personal data?

We require your personal data to deliver parking services to you. We therefore process these data in connection with the performance of an agreement. As part of this agreement, we will inquire how you experienced the parking services at the end.

We also use your contact details for marketing purposes provided you have granted us permission to do so. If you grant us your permission, we will use your personal data to send you newsletters and keep you informed of relevant products and services offered by Eindhoven Airport.

How long do we retain your data?

All data that we register at the time you enter and leave (payment details, time of entry and departure) are deleted no later than six months after you have used parking services at Eindhoven. We delete your license plate details within 24 hours of your leaving the parking space.

The information you share when making a reservation is deleted two years after you have made use of Eindhoven Airport's parking services.

Who do we share your data with?

We sometimes engage other parties to carry out a portion of the parking services on Eindhoven Airport's behalf. In such cases, we only share data that are required for the performance of the relevant services. If needed, we enter into a data processing agreement with such parties.

Are you reserving a parking space via a third party, such as a travel agency? In that case, we will only exchange data that are necessary to perform the agreement concluded between Eindhoven Airport and this third party.

Do we process personal data outside the European Union?

Eindhoven Airport processes personal data as much as possible within the European Union. Eindhoven Airport may engage a processor who delivers IT services whereby data are processed in countries outside the European Union, including the United States of America. We do this only in a manner that complies with the requirements of the General Data Protection Regulation.

Which rights do you have?

Access to, amendment and deletion of your personal data

You have the right to know what personal data on you are processed by Eindhoven Airport. If we have not obtained the data directly from you, you also have the right to know from what source they derive and to receive a copy thereof.

If your personal data prove to be incorrect, you can ask us to amend your data. You can also request us to delete personal data and to discontinue their use. If we process your personal data on the basis

of your consent, and there is no other legal basis for the processing, you have the right to withdraw that consent and we will comply with your request to delete them. In some cases, we may refuse your request if, for example, we need your personal data for security reasons at Eindhoven Airport or for tax administration.

Restriction of processing and right to transfer your data

If in your opinion we are not processing your data in a correct manner, you can request a restriction of the processing. You can also ask us to transfer your digital personal data to you or to another party in a readable and usable form.

Lodging an objection

Besides requesting deletion or restriction of the processing, you can also object to the processing of personal data by Eindhoven Airport. First, you can do so if you do not agree to Eindhoven Airport using your personal data for direct marketing (for instance by profiling).

Second, you can object to the use of your personal data owing to your specific situation. If you lodge an objection, we will in principle temporarily discontinue or restrict the processing. If your objection is accepted, we will definitively discontinue or restrict the processing.

Your request and our response

If you have a question, a request or if you wish to lodge an objection, e-mail our Privacy Officer via privacy@eindhovenairport.nl. We will do our utmost to respond to your request in a timely manner.

We may ask you to send us a copy of a valid ID if this is necessary in order to confirm your identity. In that case, do not forget to cover your photo and cross out your social security number on your identification document. After identification, we will decide on your request within four (4) weeks, unless we have informed you that we need more time.

If any part of your request is unclear to us, we may ask you to specify your request and/or to supplement it, to enable us to provide you with the best possible service.

Whose privacy statement is this and how can you contact us?

Who is the controller?

This privacy statement has been issued by Eindhoven Airport N.V. and relates to the processing for parking services offered by Eindhoven Airport. The contact details of Eindhoven Airport are:

Luchthavenweg 13
5657 EA Eindhoven
The Netherlands

How to contact our Privacy Officer?

We have appointed a Privacy Officer who is the first point of contact for questions regarding privacy. If you have questions or comments about our privacy statement or how Eindhoven Airport handles personal data, you can contact us at privacy@eindhovenairport.nl.

How to contact our Data Protection Officer?

Eindhoven Airport is part of the Royal Schiphol Group. The Data Protection Officer of the Royal Schiphol Group provides advice to us and monitors compliance with the privacy laws and regulations by Eindhoven Airport.

Questions or request for the Data Protection Officer can be mailed to privacy@eindhovenairport.nl or sent to our postal address, for the attention of the Data Protection Officer. We will forward those questions or requests to the Data Protection Officer. Together with your request, please provide your name, address, e-mail address and telephone number. As soon as possible after receipt of your request or question, the Data Protection Officer will inform you about your question or the handling of your request.

How to lodge a complaint with the Dutch Data Protection Authority?

If you are dissatisfied with the way in which we treat your privacy or handle your request or objection, you can file a complaint with the [Dutch Data Protection Authority](#).

Where can you find the latest version of this privacy statement?

If necessary, we will update this privacy statement. This may be due to changes in policies, changes in the data processing operations or changes in the systems we use to process data. You can find the most current privacy statement regarding parking at shop.eindhovenairport.nl and www.eindhovenairport.nl. We recommend that you consult this privacy statement regularly so that you are aware of these changes. You will always see the latest date of change here.

This version was issued in August 2020.