

# Privacy Statement Eindhoven Airport N.V.

## Eindhoven Airport BurenApp

Eindhoven Airport N.V. ('Eindhoven Airport') attaches great value to protecting your privacy. In this privacy statement we explain how we treat the personal data that we process when using the Eindhoven Airport BurenApp.

### Which (personal) data do we process?

When using the Eindhoven Airport BurenApp, it is possible to share your experience with the aircraft noise in your area with us. We ask you to enter your zip code, so that we can better understand how aircraft noise in different postcode areas in the vicinity of Eindhoven Airport is experienced. Your zip code and feedback cannot be traced back to you as an individual. You are not obliged to provide us with your zip code. You can also pass on your feedback to us without sharing your zip code.

In addition, your device ID is shared with us when using the Eindhoven Airport BurenApp. That is a unique reference of your phone, laptop or other device with which you use the Eindhoven Airport BurenApp. We do not store your device ID.

### Why do we process your data?

We process your zip code to segment the feedback received by zip code areas, so that we better understand how nuisance caused by aircraft noise is experienced in different parts in the vicinity of the airport area.

### How long do we retain your data?

Your zip code will be deleted no later than six months after you have entered it via the Eindhoven Airport BurenApp.

### Who do we share your data with?

Your data will be shared with the app developer/supplier of the Eindhoven Airport BurenApp. We have concluded a data processing agreement with this party to protect your data.

### Do we process personal data outside the European Union?

Eindhoven Airport processes personal data as much as possible within the European Union. Eindhoven Airport may engage a processor who delivers IT services whereby data are processed in countries outside the European Union. We do this only in a manner that complies with the requirements of the General Data Protection Regulation.

## Which rights do you have?

### Access to, amendment and deletion of your personal data

You have the right to know what personal data on you are processed by Eindhoven Airport. If we have not obtained the data directly from you, you also have the right to know from what source they derive and to receive a copy thereof.

If your personal data prove to be incorrect, you can ask us to amend your data. You can also request us to delete personal data and to discontinue their use. If we process your personal data on the basis of your consent, and there is no other legal basis for the processing, you have the right to withdraw that consent and we will comply with your request to delete them. In some cases, we may refuse your request if, for example, we need your personal data for security reasons at Eindhoven Airport or for tax administration.

### Restriction of processing and right to transfer your data

If in your opinion we are not processing your data in a correct manner, you can request a restriction of the processing. You can also ask us to transfer your digital personal data to you or to another party in a readable and usable form.

### Lodging an objection

Besides requesting deletion or restriction of the processing, you can also object to the processing of personal data by Eindhoven Airport. First, you can do so if you do not agree to Eindhoven Airport using your personal data for direct marketing (for instance by profiling).

Second, you can object to the use of your personal data owing to your specific situation. If you lodge an objection, we will in principle temporarily discontinue or restrict the processing. If your objection is accepted, we will definitively discontinue or restrict the processing.

### Your request and our response

If you have a question, a request or if you wish to lodge an objection, e-mail our Privacy Officer via [privacy@eindhovenairport.nl](mailto:privacy@eindhovenairport.nl). We will do our utmost to respond to your request in a timely manner.

We may ask you to send us a copy of a valid ID if this is necessary in order to confirm your identity. In that case, do not forget to cover your photo and cross out your social security number on your identification document. After identification, we will decide on your request within four (4) weeks, unless we have informed you that we need more time.

If any part of your request is unclear to us, we may ask you to specify your request and/or to supplement it, to enable us to provide you with the best possible service.

## Whose privacy statement is this and how can you contact us?

### Who is the controller?

This privacy statement has been issued by Eindhoven Airport N.V. and relates to the processing of data via the Eindhoven Airport BurenApp. The contact details of Eindhoven Airport are:

Luchthavenweg 13  
5657 EA Eindhoven  
The Netherlands

### How to contact our Privacy Officer?

We have appointed a Privacy Officer who is the first point of contact for questions regarding privacy. If you have questions or comments about our privacy statement or how Eindhoven Airport handles personal data, you can contact us at [privacy@eindhovenairport.nl](mailto:privacy@eindhovenairport.nl).

### How to contact our Data Protection Officer?

Eindhoven Airport is part of the Royal Schiphol Group. The Data Protection Officer of the Royal Schiphol Group provides advice to us and monitors compliance with the privacy laws and regulations by Eindhoven Airport.

Questions or request for the Data Protection Officer can be mailed to [privacy@eindhovenairport.nl](mailto:privacy@eindhovenairport.nl) or sent to our postal address, for the attention of the Data Protection Officer. We will forward those questions or requests to the Data Protection Officer. Together with your request, please provide your name, address, e-mail address and telephone number. As soon as possible after receipt of your request or question, the Data Protection Officer will inform you about your question or the handling of your request.

## How to lodge a complaint with the Dutch Data Protection Authority?

If you are dissatisfied with the way in which we treat your privacy or handle your request or objection, you can file a complaint with the [Dutch Data Protection Authority](#).

## Where can you find the latest version of this privacy statement?

If necessary, we will update this privacy statement. This may be due to changes in policies, changes in the data processing operations or changes in the systems we use to process data. You can find the most current privacy statement regarding the Eindhoven Airport BurenApp at [www.eindhovenairport.nl](http://www.eindhovenairport.nl). We recommend that you consult this privacy statement regularly so that you are aware of these changes. You will always see the latest date of change here.

This version was issued in August 2020.